

Somerset Waste Partnership reference: 2016-81  
Enquiry regarding waste collection frequency  
Date of response: 10.03.2016

Dear XXX

### **FOI request – waste collection**

I am writing regarding your recent request for information from Somerset Waste Partnership, which has been dealt with under the provisions of the Freedom of Information Act 2000. Somerset Waste Partnership is a partnership of Mendip, Sedgemoor, South Somerset and West Somerset District Councils, Taunton Deane Borough Council and Somerset County Council. This response covers all those partner authorities.

In response to your questions: -

Under the terms of the Freedom of Information Act, I would be grateful if you could inform me how often the council collects the following from households:

- General waste – **fortnightly – see**  
<http://www.somersetwaste.gov.uk/collections/refuse/>
- Recycling waste – **weekly – see**  
<http://www.somersetwaste.gov.uk/collections/recycling/>
- Food waste (if applicable) – **weekly – see**  
<http://www.somersetwaste.gov.uk/collections/food/>
- Garden waste – **fortnightly (optional service) – see**  
<http://www.somersetwaste.gov.uk/collections/garden-waste/>

i.e. whether this is collected every X days, every week, every fortnight, etc. I would also be grateful if you could provide the information for what the collection schedule was in 2010 – if available – as well as what it is currently. **As above.**

If you feel your request has not been answered in sufficient detail or if you wish to clarify the information given please contact me and I will be happy to address the issues you raise.

If you are not satisfied with the way in which your request has been dealt with, or the information you have received, you can ask for an internal review of our decision.

Please send your request to:

Peter Grogan  
Corporate Information Governance Manager  
Information Governance Team  
Resources Directorate  
County Hall  
Taunton  
TA1 4DY or email [PTGrogan@Somerset.gov.uk](mailto:PTGrogan@Somerset.gov.uk)

An internal review will then be carried out and we will write to you with the results of our investigation. If you are not content with the outcome of our review, you may then apply directly to the Information Commissioner's Office ([www.ico.gov.uk](http://www.ico.gov.uk)) for an appeal: The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF      Tel: 0303 – 123 1113

Please quote the reference numbers at the top of this e-mail in any future correspondence with Somerset Waste Partnership.

Yours sincerely

Emma-Sophie Gerrish  
Communications Officer  
Somerset Waste Partnership