

Somerset Waste Partnership reference: 2017-119
Enquiries relating to refuse and recycling collection services
Date of response: 04.04.2017

Dear XXX

I am writing regarding your recent request for information from Somerset Waste Partnership, which has been dealt with under the provisions of the Freedom of Information Act 2000. Somerset Waste Partnership is a partnership of Mendip, Sedgemoor, South Somerset and West Somerset District Councils, Taunton Deane Borough Council and Somerset County Council. This response covers all those partner authorities.

I confirm we hold the information you request. In response to your questions: -

I would like to know what measures were taken to ensure full and meaningful consultation took place in Mendip.

Answer – details of consultations undertaken are included in the report at <http://democracy.somerset.gov.uk/documents/g306/Public%20reports%20pack%2016th-Dec-2016%2010.00%20Somerset%20Waste%20Board.pdf?T=10>

I would like to see the responses if any

Answer – Individual responses to consultations are not available to you (Section S(2) 40 prohibits release of personal information and Section S(2) 41 prohibits release of information provided in confidence).

I would like to know how many complaints have been made regarding this matter
Answer – 17.

If you feel your request has not been answered in sufficient detail or if you wish to clarify the information given please contact me and I will be happy to address the issues you raise.

If you are not satisfied with the way in which your request has been dealt with, or the information you have received, you can ask for an internal review of our decision.

Please send your request to:

Peter Grogan
Information Governance Team
Somerset County Council
County Hall
Taunton
TA1 4DY or email informationgovernance@Somerset.gov.uk

An internal review will then be carried out and we will write to you with the results of our investigation. If you are not content with the outcome of our review, you may

then apply directly to the Information Commissioner's Office (<https://ico.org.uk>) for an appeal: The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF Tel: 0303 123 1113

Please quote the reference numbers at the top of this e-mail in any future correspondence with Somerset Waste Partnership.

Yours sincerely