

Somerset Waste Partnership reference - FOI – 2018-19 – 145
Enquiries relating to bin collections
Date of response: 21.05.2018

Dear XXX

Bin Collections

I am writing regarding your recent request for information from Somerset Waste Partnership, which has been dealt with under the provisions of the Freedom of Information Act 2000. Somerset Waste Partnership is a partnership of Mendip, Sedgemoor, South Somerset and West Somerset District Councils, Taunton Deane Borough Council and Somerset County Council. This response covers all those partner authorities.

I confirm we hold the information you request. In response to your questions: -

1. How often is household waste (i.e. non-recyclable rubbish) collected in your authority?

- a) ~~weekly~~
- b) fortnightly
- c) ~~other (please specify)~~

2. Have you changed the frequency of collections of household waste (i.e. non-recyclable rubbish) since March 1, 2017?

- a) ~~Yes~~
- b) No

3. If the answer to Q2 is 'yes' please specify the frequency used to be and the date on which the changes came into effect. N/A

4. Please tell me the current frequency of collections for other types of rubbish (e.g. food waste, other recycling) Food waste and dry recycling is collected weekly. Garden waste subscribers receive a fortnightly collection on the alternative week to their recycling. For full details of our collection services, please see our website – <https://www.somersetwaste.gov.uk/home/collections/>

Please note that I am referring to the frequency of bin collections for majority of addresses in your authority. Please disregard special cases such as high rise flats from your answers.

If you feel your request has not been answered in sufficient detail or if you wish to clarify the information given please contact me and I will be happy to address the issues you raise.

If you are not satisfied with the way in which your request has been dealt with, or the information you have received, you can ask for an internal review of our decision.

Please send your request to:

Peter Grogan
Information Governance Team
Somerset County Council
County Hall
Taunton
TA1 4DY or email informationgovernance@Somerset.gov.uk

An internal review will then be carried out and we will write to you with the results of our investigation. If you are not content with the outcome of our review, you may then apply directly to the Information Commissioner's Office (<https://ico.org.uk>) for an appeal: The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF Tel: 0303 123 1113

Please quote the reference numbers at the top of this e-mail in any future correspondence with Somerset Waste Partnership.

Yours sincerely