

Somerset Waste Partnership reference – 2018-19 - 163
Enquiries relating to Appliance recycling – Household waste bin theft
Date of response: 07.12.2018

Dear XXX

Household waste bin theft FOI

I am writing regarding your recent request for information from Somerset Waste Partnership, which has been dealt with under the provisions of the Freedom of Information Act 2000. Somerset Waste Partnership is a partnership of Mendip, Sedgemoor, South Somerset and West Somerset District Councils, Taunton Deane Borough Council and Somerset County Council. This response covers all those partner authorities.

I confirm we hold the information you request in part. In response to your questions: -

Under the freedom of information act please could you tell me how many reports of theft you have had of household waste bins in the following calendar years -

2014

2015

2016

2017

2018 to date. We do not hold that information.

If your company does not record reports of theft please provide me with details of the total number of requests for replacement household waste bins broken down by the same time periods.

Please see the attached spreadsheet. The report includes all containers including those used for general refuse, garden waste, kerbside recycling and communal collection points. The report includes all bin deliveries, including containers for new build properties, replacement containers for damaged, stolen and missing bins, additional container requests and includes all bin sizes incorporates larger four wheeled bins used at communal developments.

How regularly does the company collect household waste bins (i.e. weekly, fortnightly) over the same periods, so - 2014, 2015, 2016, 2017, 2018 to date.

For all years requested, that standard service is kerbside recycling (including food waste) is collected weekly and refuse is collected fortnightly. Subscribers to the garden waste service receive their collection on the alternative week to their refuse.

For more information please see:

<https://www.somersetwaste.gov.uk/refuse-collections/>

and <https://www.somersetwaste.gov.uk/recycling-collections/>

and <https://www.somersetwaste.gov.uk/food-waste/>

and <https://www.somersetwaste.gov.uk/garden-waste-collections/>

If you feel your request has not been answered in sufficient detail or if you wish to clarify the information given, please contact me and I will be happy to address the issues you raise.

If you are not satisfied with the way in which your request has been dealt with, or the information you have received, you can ask for an internal review of our decision.

Please send your request to:

Peter Grogan
Information Governance Team
Somerset County Council
County Hall
Taunton
TA1 4DY or email informationgovernance@Somerset.gov.uk

An internal review will then be carried out and we will write to you with the results of our investigation. If you are not content with the outcome of our review, you may then apply directly to the Information Commissioner's Office (<https://ico.org.uk>) for an appeal: The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF Tel: 0303 123 1113

Please quote the reference numbers at the top of this e-mail in any future correspondence with Somerset Waste Partnership.

Yours sincerely